

WHO DO I CALL?

Emergencies
9-1-1
(Including water and ice rescues)

Non-Emergency Police
(775) 334-COPS (2677)



Do NOT call 911 to report outages, get road conditions, or for any reason other than emergencies

Issues	Who	Contact
Power outages	NV Energy	775-834-4444 NVEnergy.com
Downed trees on City of Reno roads or right of ways	Reno Direct	775-334-INFO (4636) After Hours: (775) 352-4292 Reno.Gov/RenoDirect
Down trees on power lines	NV Energy	775-834-4444 NVEnergy.com
Flooding on City of Reno roads or right of ways	Reno Direct	775-334-INFO (4636) After Hours: 775-352-4292 Reno.Gov/RenoDirect
Road conditions	Nevada Department of Transportation (NDOT)	5-1-1 NVRoads.com
Water leaks and breaks	Truckee Meadows Water Authority (TMWA)	775-834-8090 TMWA.com
Trash or recycle not picked up	Waste Management	775-329-8822 WM.com
Airport closures	Reno Airport	775-328-6400 RenoAirport.com
Changes to bus routes	Regional Transportation Commission (RTC)	775-348-0400 RTCWashoe.com
Downed trees/flooding on Washoe County roads or right of ways	Washoe 3-1-1	3-1-1 775-328-2003 WashoeCounty.gov
Animal boarding/pet reunifications	Regional Animal Services	775-353-8900 Washoe County.Gov/Animal
Power dependent medical equipment	Green Cross Program	775-834-4444 NVEnergy.com

How to Sign up for Emergency Alerts: [Washoecounty.gov/em/RegionalAlerts.php](https://washoecounty.gov/em/RegionalAlerts.php)



Facebook

@CityofReno
@RenoPoliceDepartment
@RenoFireDepartment
@NevadaDOT
@NWSReno
@NVEnergy
@TruckeeMeadowsWaterAuthority



X

@CityofReno
@RenoPolice
@RenoFireDept
@NevadaDOTReno
@NWSReno
@NVEnergy
@TMWA



Instagram

@CityofReno
@Reno_Police
@RenoFireDept
@NevadaDOT



Helpful applications & websites

Reno.Gov
NVRoads.com
Watch Duty –
WatchDuty.org

Perimeter Map –
PerimterMap.com
WashoeCounty.gov/EM



Call before you dig

8-1-1



Suicide and Crisis Lifeline

9-8-8



Other resources

Follow credible local news outlets across various platforms, including TV, radio, the internet, and social media platforms.